## Staff Case Study

Name: Matthew Hill

Job Role: Yard Supervisor

Where: Lewes



Matthew has been at Covers since 2004. After moving from Wolverhampton to Brighton in 2001, and working as an apprentice at a washing machine business and a kitchen porter, he joined the Brighton depot in 2004. He is now a Yard Supervisor at the Lewes branch.

## What does your job involve?

It's my job to ensure the yard at our depot is running smoothly. This includes keeping it looking neat and tidy and adhering to health and safety standards – a really vital aspect of myrole.

l oversee the movement of lorries and other traffic in and out of the yard, including the loading and unloading of materials and products. It's important this is handled professionally and safely to minimise incidents and limit any damage to stock — I'm proud that we have maintained a 0% damage rate.

I will regularly meet customers, and help them find what they need. This means that ensuring stock levels are sufficient to meet requirements is an essential part of what Ido. I will carry out regular checks of stock and advise our purchasing team if anything needs replenishing.

I work in a fairly small team - we get on well together and I consider them friends as well as colleagues. The support I get from my managers is brilliant and helps me to keep motivated and focused. There are also excellent training opportunities here at Covers, which means there are always chances for progression or to learn something new.

## Why do you love working at Covers?

Being part of the team at Covers has provided me with the confidence to better myself both on a professional and personal level. The support from everyone in the company has really made a difference to me and what I have been able to achieve.

