## Staff Case Study

Name: David Trusler

**Job Role:** HGV Driver: Heavyside

**Where:** Chichester



David joined Covers in 1996 having initially started his career working in various trade related roles on building sites and as a forklift driver in a warehouse. After obtaining his lorry licence, David was employed by Covers as an HGV driver working with heavyside building materials at the Chichester depot.

## What does your job involve?

I work in the heavyside department, which means I am responsible for the loading and delivery of customer orders such as cement, blocks and lintels.

I'm completely responsible for my lorry and its load, which means I supervise everything going onto it, ensuring it is loaded safely and securely and that all the products are correct. Due to the weight and nature of the products, this usually involves craning goods into position.

Once the products are loaded, and my route has been planned, I will drive to various customer premises and projects across the south of England. On average, I'll probably make around 8 deliveries per day. I really enjoy getting out and about, driving to different places and meeting new people.

Driving a large vehicle obviously comes with great responsibility. Covers keep us updated with our CPC training every year and supply us with Health and Safety equipment.

## Why do you love working at Covers?

Covers is a very friendly environment to work in and I've made some great friends over the years. We have a real sense of camaraderie and team spirit amongst colleagues. There's still the same family atmosphere as the day I started, which can be quite rare in this day and age, particularly at bigger companies. Everyone knows each other's name and works together to ensure we always do the very best for our customers. I can't imagine working anywhere else.

